



Annual Report 2020/21

No good food should be wasted

Overview

Our Role

We believe no good food should go to waste.

We redistribute surplus good food to charities who turn it into meals.

Our Aim

Our aim is to support the local organisations that feed those in need, whilst also providing an ethically, environmentally, and economically sound solution to the food industry.

Our Operational objectives 2020/21:

Divert 750 tonnes of food from disposal as waste

Provide food to 100-130 community food members during the year

Provide £1.8 million worth of food to the third sector in South Wales

Contribute towards 1.7 million meals

Funding

We are indebted to the Welsh Government, National Lottery Community Fund, Asda and the Waterloo Foundation for their financial support, and to Watkins Davies Insurance, NFU Mutual, Bellylaughs Fundraiser, Makwatsonathon Fundraiser and many individuals for their donations, without which none of this would have been possible.



Llywodraeth Cymru
Welsh Government



Our People

Trustees

Simon Harris (Chair, from September 2020)
Keith Manson (to May 2020)
Nadia De Longhi
Chris Bray
Emma Waldron
Hitesh Vagdama (from October 2020)
Rhys Hutchings (November 2020-March 2021)

Staff

Sarah Germain - Manager
Gerry Molan - Operations Manager
Katie Padfield - Assistant Project Manager
Molly Jones - Assistant Operations Manager (to July 2020)
Emma Roberts - Assistant Operations Manager
Matt Lee - Assistant Operations Manager
Dan Richards - Assistant Operations Manager (from July 2020)
Phil Pinder - Volunteering and Project Officer
Chloe Rossi - Regional Food Sourcing (from August 2020)

Registered Office & Operating Address

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Website: www.fareshare.cymru



@FareShareCymru



FareShareCymru



FareShareCymru



Trustees statement

2020/21 represented the most challenging year for most of us with the onset of the Covid-19 pandemic. As individuals, we have all had to adapt and adjust to a strange new world and clearly that has been no different for organisations. First and foremost, as Trustees, we want to clearly recognise the resilience of the staff and volunteers in Fareshare Cymru. It has been an amazing achievement to get through this difficult period but for Fareshare far more than simply carrying on was achieved - a significant growth in output and consequently increase impact over this period, as this Annual Report will demonstrate.

As trustees, we jointly agree that we are immensely proud of these achievements. The year has highlighted just how important it is for efficiently distributed food to be targeted at those most in need through our Community Food Members. The joint objectives of addressing some significant environmental concerns caused by food waste and the critical social impact of food distribution have really come to the fore this year.

This year's report shows increased outputs in terms of tonnage of food distributed, the numbers of community groups benefitting, increased volunteers (and therefore a renewed focus on employability) - all leading to an increase in profile at Wales and UK level. We want to thank our supporters and funders, with a particular thank you to the Welsh Government, all which has allowed for these achievements to be realised. We look forward to continued strong relationships with our partners.

Going forward, the trustees remain keen to maintain a forward-looking outlook that builds on these achievements. Our outline strategy for 2021-24 is to consolidate our position in south east Wales whilst looking to expand further west and build on our partnership with FareShare UK and FareShare Merseyside in North Wales.

As everyone I am sure will be in agreement, let's hope 2021/22 begins to see a return to certain amount of normality whilst allowing FareShare Cymru to build on past achievements and deliver our programme for the future.

FareShare Cymru Trustees



Our Achievements

2020/21 was dominated by the COVID-19 pandemic as Wales and the rest of the UK went in and out of lockdown. We are incredibly proud of our staff and volunteers for the incredible effort that they put in to ensure that we were able to stay open and continue to not only provide our service, but to grow at a rapid rate to meet the increased demand.

We are also grateful to our funders and donors for providing the financial support needed to enable this to happen as well as FareShare UK and food donors for providing much needed food.

Many of the preparations for growth that we made in 2019/20 we put to the test during the last year as the number of community organisations and charities that needed our support grew dramatically.

The year saw us working with partners to implement an emergency response to the pandemic in North and West Wales. In addition we took on a Food Sourcing Co-ordinator to help us source the additional food that was needed.

Food Redistributed

During 20-21 FareShare Cymru saved 780 tonnes from being wasted. A total of 1181 tonnes of food and drink was distributed, of which 735 tonnes would have otherwise gone to waste in the food supply chain. The amount of food delivered to our charity and community group members equals to 2.813 million meals provided to vulnerable people within South Wales. We estimate that this food saved our third sector members over £1.19 million which could be reinvested into their frontline services.

In North Wales a further 80.8t of food and drink was redistributed, contributing to 166,958 meals.

Organisations We Support

During 2020-21, we supported 188 organisations with food in Cardiff, Newport, Rhondda Cynon Taf, Caerphilly, Torfaen, Bridgend, the Vale of Glamorgan, Swansea, Neath Port Talbot, Llanelli and Merthyr Tydfil. In addition to this we have also supported organisations in Pembrokeshire and Ceredigion with the help of Castell Howell and the British Red Cross.

In North Wales a further 30 organisations were supported.

We work with a variety of organisations, including homeless hostels, refugee centres, women's refuge, housing associations, community pantries, food co-ops, church groups, community cafes, luncheon clubs, and more.

Community Food Members included: Aberkenfig Community Church (Aberkenfig Ministries); ACE Pantry; ACT School Caerphilly; Act School Cardiff; Adamsdown Day Centre Partnership; Al-Ikhlās Centre; Al-Manar; Arts Factory; Banc Bwyd Cwmaman Food Bank; Bargoed YMCA; Beacon Centre Trust; Beaufort Centre; Bedlinog and Trelewis Community Support Group; Bethel Trust Port Talbot; Bethlehem Church Community Group; Birchgrove Food Bank; Blaenavon Town Council; Blaenycwm Baptist Chapel; Blaen-y-Maes Drop-In Centre; BMMR Parish Church; Brackla Primary School; Bridging Together; Brynawel House; Bryncethin Community Centre; Bryncynon Community Revival Strategy; Butetown Community Association; Cadogs Corner Development Group; Cadwyn Housing Association; Caerau Development Trust; Caerphilly Food Bank; Caerphilly People First; Cafe Tyfu - Barod; Calon y Cwm; Canolfan Maerdy; Canolfan y Bont Food Bank; Cardiff Community Housing Association; (CCHA) Tremorfa Pantry; CCHA Summer Project; Cardiff YMCA Housing Association; Castleland Community Association; CCHA Splott Pantry; Cefn Golau Together; Centre for African Entrepreneurship; Clase4All; Colcot Primary School; Cornelly and District Development Trust; Costar Partnership Cradle of Hope; Croeso Club; Crossroads; Cwmbarn Centre For Young People; Cwmllynfell Welfare Hall; Cwmparc Community Centre; Cymmer Community Library; Cynon Valley Organic Adventures; Dar Ul Isra Welfare and Education Centre; Dowlais Community Centre; Dowlais Engine House; Duffryn Community Link @Duffryn Community Centre; Eastern Valley Food Bank; Eastside Food Bank; Eden Gate; Emmaus Nant Lais; Fabric Wales; Fairwater Primary School Family Action FOOD Club; FAN Community Alliance; Feed Newport; Fir Tree Community Association; Food for Life Wales; Footprints Parent and Toddler Association; Full Bellies Not Full Bins; Gaer Community Network; Garnsychan Partnership; GCG Food Bank; Gellideg Foundation Group Merthyr Tydfil; Gilfach Goch Community Association; Glenwood Church; Glyncoch Community Centre; Goleudy Community Fridge; Graig-y-Rhacca Community Association; Gypsies and Travellers Wales; Hafal Gellinudd Recovery Centre; Helping our Homeless Wales; Hengoed Crafters; Holy Family Catholic Church; Hope Church Merthyr; HOP Food Bank; Huggard; Improving the Rhondda; Include Hub; Jesus Cares (King's Church); Lampeter Food Project; Lewistown Tenant residents Association; Life Point Church; Life Point Church Food Bank; Linc Cymru; Litchfield Court; Llamau; Llandrindod Wells Food Bank; Llanharan pantry; Llanhilleth Miners Institute; Llanrumney Hall Community Trust; Maesglas Community Centre; Matthews House; Meadowlane Primary School (Spreading the Happiness); Merthyr Tydfil Housing Association (MTHA); Merthyr Tydfil Institute for the Blind (MTIB); Moorland Community Centre; Morryston Salvation Army; Nantymoel Boys and Girls Club and Community Centre; Neath Food Bank; Newport Food Bank; Noddfa Baptist Church; Noddfa Community Project; North Gower Food Hub; Northville Community Group; Oakdale Christian Centre; Oak Field Primary School Barry; Oakfield Primary School Cardiff; Oasis Cardiff; Olive Branch; Panteg Employees Club; PANTRY Pontardawe; Parish of Treharris, Trelewis, Bedlinog and Llanfabon; PATCH; Pentrebanne Zone; Pillgwenlly Millennium Trust Ltd; Pontypridd Food Bank; Port Talbot Food Bank; Porthcawl Veterans Centre; Port Talbot Seventh Day Adventist Church; Prince's Trust Cymru; RCCG Vineyard Assembly; RCCG Vineyard Chapel; RCT Heart Heroes; Rebuild Wellbeing Cafe - Glamorgan Voluntary Service; Resolven Building Blocks; River Church Wales; Rumney Forum; Safer Wales; Salvation Army (Ty Gobaith); Seren in the Community; Solas Maes-Y-Dderwen; South Wales Jamaica Society; Special Families Maesteg; Splott Community Volunteers; St. Gwladys' Church

Hall; St Josephs Cathedral Primary School; Steps4Change; Stow Park Community Centre; Summerhill; Supporting People Caerphilly; Swansea Community Farm; Swansea Mosque; Taff Housing Association (Ty Seren); Taffs Well Food Bank; Tavs Centre Cardiff; Teen Challenge Hope House; The Bridge Mentoring Plus Scheme; The Centre for Building Social Action; (CBSA); The Court House; The Holy Trinity Church; The HWB Torfaen; The Pantry @YCB; The Parish of St Thomas and Kilvey - St Stephens; The Play Yard - Valleys Kids; The Shared Plate; The Wallich Cardiff RSIT; The Wallich Newport RSIT; The Wallich Nightshelter; The Wallich Swansea; The Youth Centre Cefn Hengoed; Thornhill 4 U Too; TRAC2; Tredegar Community Task Force; Trinant Primary School; Trivallis; Vale Food Bank; Vale Plus; Van Community Centre; Vernon Place Community Hub; Vision 21; Wales Millennium Centre; White Rose Information & Resource Centre; Wild Thing CIC; Women Connect First; Women In Need and Families; WSSAG (Women Seeking Sanctuary Advocacy Group); Wyndham Street Pantry; Ynysybwl Community Centre; Ysgol Hen Felin; Ystradgynlais Volunteer Centre; Ystradowen Community Centre;

Regional Food Sourcing

In August 2020 we recruited a Food sourcing Co-ordinator to focus on securing surplus food from Welsh food and drink businesses. During the year we have worked to connect with the Welsh government and agencies within the food and drink sector in Wales including the Wales Food & Drink Industry Board. During the year we have made connections with the following food and drink businesses: Castell Howell, SA Brains, AF Blakemore, 2Sisters, Abergavenny Fine Foods, Compass Group, Bako Wales, Llanllyr Food Service, Peters, Harlech Food Service, Amazon Swansea, Calon Wen.

Partnerships

Partnerships help make an even bigger impact. We worked with Food Sense Wales, ACE Pantry, Public Health Wales and Cardiff University to deliver a series of workshops for groups looking to set up sustainable food projects. We are working with Cadoxton Primary School to roll out their Big Bocs Bwyd project to 8 additional schools in South Wales.

We also worked with Family Action to set up a FOOD Club in one school in Cardiff, with two additional FOOD Clubs planned. We are active members of groups including Food Cardiff, Food Vale, Merthyr Food Poverty Alliance, Bridgend Food Network, CAVS Food Network and Cardiff Community Food Retail Network.

We shared information leaflets/flyers from South Wales Police on Cyber Security and Eat Well Save Well information from PHW with our members as well as further information through our newsletter.

We worked with BITC to take surplus food that has come through their members as well as working to find an additional volunteer that could drive a forklift. This resulted in us securing a volunteer for around 10 weeks that was actually a forklift instructor and trained 4 volunteers to drive a forklift as well.

We developed a fact sheet on setting up a food service with WCVA as they were getting a lot of requests for grants from food providing organisations.

We worked with various organisations to help them support food need in their areas during the pandemic including, Food Cardiff, Caerphilly CCBC, Swansea CVC, GAVO and Neath Port Talbot CVC.

In addition we are members of the Wales Anti-Poverty Coalition and regularly attend the food and drink Sustainability Cluster meetings.

We worked with the Welsh Government, Castell Howell, the British Red Cross and FareShare Merseyside to help provide an emergency response to the Covid-19 pandemic in North Wales and West Wales.

Volunteers

Over the last year 155 people have volunteered with us, giving 16385 hours of their time. Some of these were regularly working the depot, including delivery drivers, warehouse assistants, administrators, and our marketing and communications placement student.

We were blown away by the number of volunteers giving us their time during the COVID-19 pandemic. We worked with 111 new volunteers during the year, despite being unable to host any Team Volunteer Days or support the Neighbourhood Food Collection.

During 2020/21, seven of our regular volunteers moved on to paid employment, reflecting that the key skills gained whilst volunteering at FareShare Cymru positively improved employment opportunities.

Eight volunteers gained qualifications during the year including 6 Food Safety level 2 and 2 Forklift truck.

This year due to COVID many volunteer events did not occur, however, 4 virtual quizzes have happened over the last year, bringing together our volunteers and staff teams.

Our volunteers are invaluable members of our team - we couldn't do what we do without them.



Employability

During 2020-21 we took our first steps towards developing an employability programme. We worked with FareShare UK to apply to be part of the Kickstart programme. We plan to have our first placements start in 2021-22.

FareShare Go

FareShare Go provides charities and community groups with direct access to surplus food from local supermarkets, including Tesco, ASDA and Waitrose & Partners.

The food is good quality food that can no longer be sold for a variety of reasons, such as damaged packaging or a short-shelf life. This doesn't have an impact on the standard or safety of the food items available. Food available often includes bread, eggs and fresh fruit. It will always be within its use by date and is perfectly good to eat.

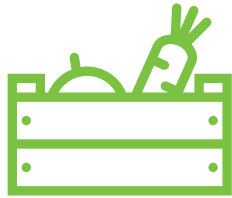
This year in South Wales FareShare Go supported 229 charities who received 478,990kg food which is the equivalent of 1,140,475.67 meals. In North Wales FareShare Go supported 52 charities who received 150,371 kgs of food which is the equivalent of 358,033.35 meals



Our Impact and Value

In 2020/21 FareShare Cymru:

Contributed to the relief of poverty, the advancement of public education and to the conservation, protection and improvement of the physical and natural environment by...



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Tonnes of food redistributed to charities and community groups within South Wales, of which 735t was surplus food



188

Charities and community organisations supported



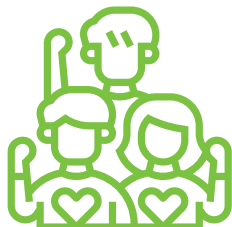
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Qualifications/ training courses were gained by volunteers and staff, including Food Safety Level 2, First Aid and Forklift Truck driving.



2,813,787

meals provided to vulnerable people during a difficult time



155

volunteers gave 16385 hours of their time, 7 of our regular volunteers went onto paid employment



2270

tonnes of CO2 emissions saved from a reduction of 735 t food and drink waste

Our Finances

Financial Review

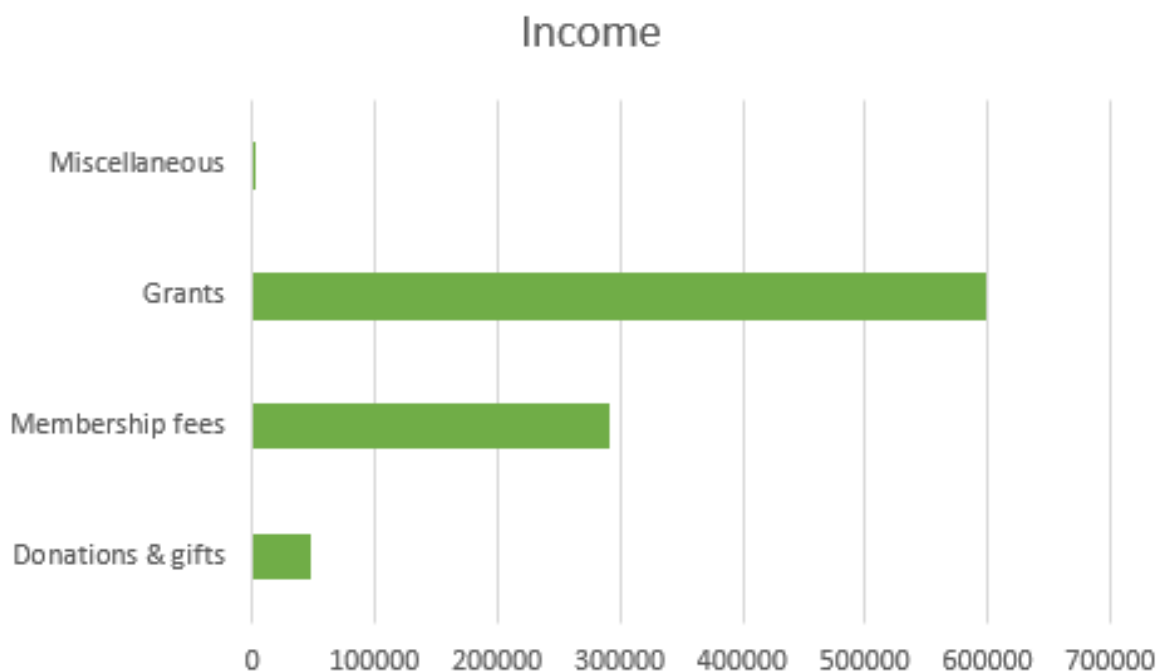
The charity made a surplus of £132,357 consisting of an unrestricted surplus before transfers of £291,122 and a restricted deficit of £158,765.

Income during 2020-21 decreased by over 17% on the previous year. This was primarily due to FareShare Cymru securing an additional £710,000 funding in 2019/20 through the Welsh Government EU Transition Fund in order to assist in the preparation for Brexit and tackling food poverty: to support community food organisations in Wales; ensuring that food and essential goods reach those in need. Membership fees more than doubled during 2020-21, primarily as a result of doubling our membership due to the increased need caused by COVID 19.

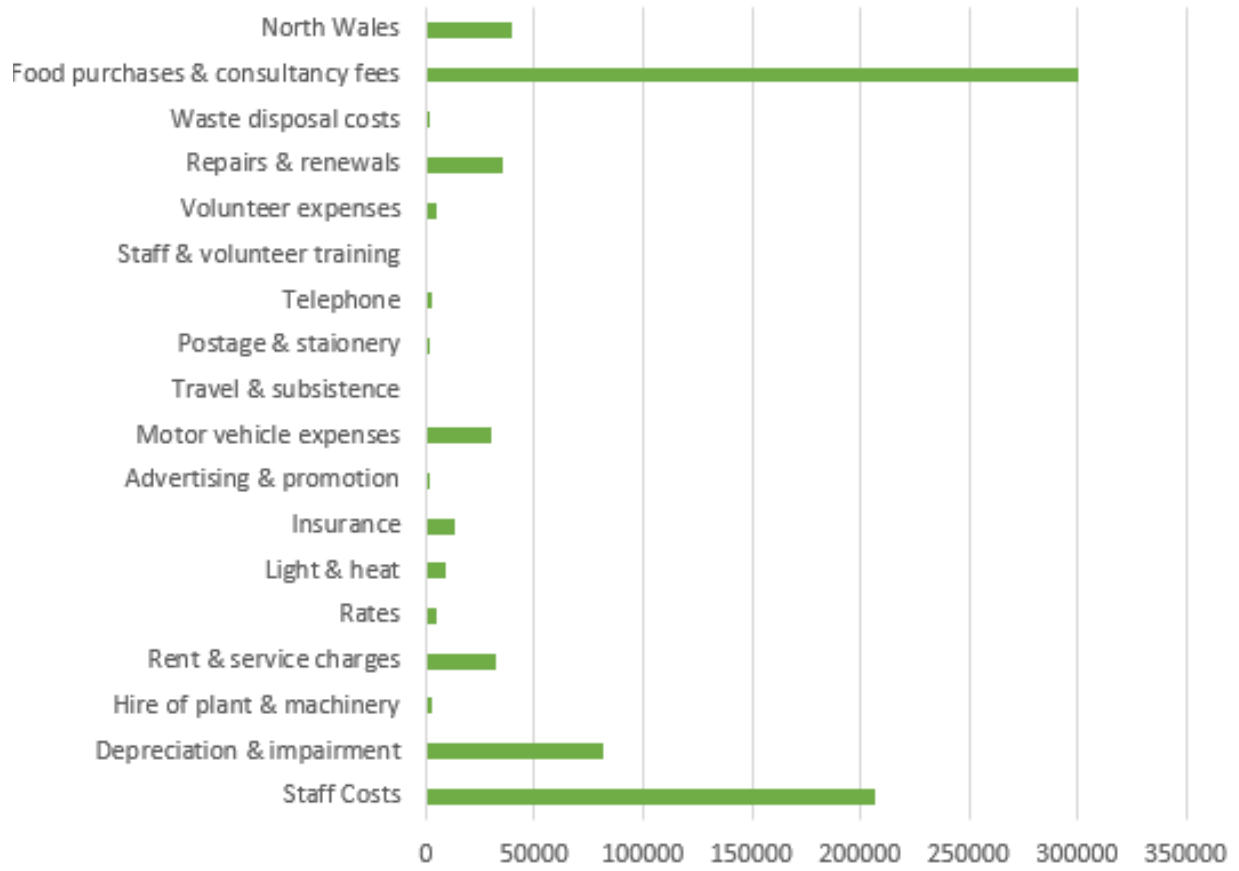
Our other major income sources for 2020-21 were grants from the National Lottery Community Fund and ASDA. In addition we received funding from FareShare UK and the Waterloo foundation to help us cope with the additional costs associated with responding to COVID -19. These included renting an additional warehouse, increased fuel costs and increased hygiene, safety and cleaning materials.

Expenditure increased by 150% over the previous year. This was primarily due to finalising capital expenditure associated with the Welsh Government EU Transition Fund grant, as well as the additional costs associated with COVID 19. In addition to this we facilitated development of an emergency response in North Wales through FareShare Uk's Merseyside Regional Centre.

Our full, independently examined accounts can be found on the Charity Commission website



Expenditure



Future Plans - Next Year

Next year our aim is to build on the work started during the pandemic to develop a plan for FareShare in Wales. We want to continue and expand the work started as an emergency response, consolidating the work in North Wales and building on that in West Wales. We want to continue to support local organisations that feed those in need, whilst also providing an ethically, environmentally, and economically sound solution to the food industry.

Our operational objectives for 2021/22 are to:

- Begin work towards FareShare in Wales provision
- Divert 890 tonnes of food from disposal as waste across Wales
- Provide food to 230 community food members across Wales during the year
- Contribute to £1.1 million savings by the third sector in Wales
- Contribute towards 2.1 million meals in Wales

COVID-19

It is anticipated that COVID-19 will continue to have an impact on activity and finances during 2021-22. We closed 2020-21 with the pandemic still ongoing.

A number of our community food members were forced to close due to the nature of the service they provide. At this time it is still unclear if and when they will be able to reopen. Others changed their services overnight, for example changing from a meal service to a food parcel or food delivery service. A number of those organisations that we worked with during the lock-downs are likely to cease being members during the year, as they were set up as a result of the pandemic or increased their offering to help out.

COVID-19 will also mean continued increased costs in 2021-22. There will be increased level of PPE and hygiene supplies required. Vehicle costs and volunteer costs will also increase to enable us to meet the increased demand.

As a result of the demand for the service increasing at a faster rate than planned we will also require additional food. We will work closely with FareShare UK to help meet this requirement. In addition we have secured funding to put in place a Wales Food Sourcing Co-ordinator to facilitate work with Welsh Food and Drink Businesses.



www.fareshare.cymru
FareShareCymru on Instagram,
Twitter, Facebook, and LinkedIn.

FareShare Cymru is operated by Food Redistribution Wales Ltd.
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